



Luminate

30 JAN - 6 FEB 2019

Canaan Downs - Pīkikirunga,
Golden Bay, Aotearoa - New Zealand

VOLUNTEERING AT LUMINATE 2019 INFORMATION FOR VOLUNTEER APPLICATIONS

ABOUT LUMINATE

Luminate's purpose is to co-create a thriving festival of music, arts and inspiration that activates positive change beneficial to the ecology.

Volunteering is a meaningful way to help co-create and participate in this transformational festival, and there are many roles available requiring a broad range of skills and experience.

Luminate began in 2008, is organised by Luminate Festival Educational & Spiritual Trust, and over the years has developed a well-defined culture including ecological consciousness, innovation, participation, co-creation, self-responsibility, compassionate communication, integrity and unity in diversity.

An integral part of Luminate's culture is that we have chosen to self-organise most aspects of the festival by establishing a large and dedicated team of zone coordinators & support crew (the Luminate flotilla), who work alongside the management team (flotilla hub) to co-create and manifest a multi-faceted 8 day festival in a beautiful natural mountain environment. This means organising everything required to facilitate 5000 people coming together as intentional community for 8 days in a fairly remote location, along with providing an extensive and inspiring schedule of music, workshops, performing arts, holistic health and many other features.

All of these aspects of Luminate require teams of Volunteers to help the festival to run smoothly and efficiently. Whilst the majority of roles are during the festival, there are also roles for skilled and experienced Volunteers before and after the event.

Taking care of all these requirements ourselves means that we can co-create a cohesive and harmonious festival, whereby the wide range of zones, services & features are integrated, resonant and in alignment with Luminate's culture.

Our hope is that by all of us working and co-creating together in this way, not only do we achieve Luminate's purpose, but we also help to manifest Luminate's vision of heart-centred community flourishing in resonance with nature.

If you are feeling inspired to join us and are keen to participate as a volunteer in Luminate 2019, please read the following information carefully before filling in the application form.

THE VOLUNTEER RECRUITMENT PROCESS IS AS FOLLOWS:

- ✧ Fill in the online form with your details so that your application can be considered. Applicants are required to supply a digital photo. There are various sections for you to convey your skills, experience and preferences within the application form.

- ✧ Give yourself the best advantage by returning your form early. Please be patient, as the applications take time to process.
- ✧ The LOVE (Luminate Online Volunteer Explorers) team may contact volunteer applicants to arrange an interview, if required.
- ✧ Suitability will be assessed and you will be notified of the outcome – either a confirmed offer of placement; required for interview; or not successful this time.
- ✧ All Volunteers will need to pay a Bond in advance. This confirms that the Volunteer is committed, and means that the allocation is not offered to someone else.
- ✧ All Volunteers pay a \$15 camping fee. The camping fee goes towards paying for each person’s land access and use of amenities.
- ✧ Volunteers who are successful will receive an email about how to pay their Bond and camping fee online. A Volunteer Admission Pass will then be available to download. This is required for entry to the festival.
- ✧ Once confirmed, the Volunteer will receive further details from their assigned Zone Coordinator about the role and roster.
- ✧ On approval, each Volunteer will be sent a “Vital Bits” sheet with more detailed information including recommended items to bring, where to come on site, who’s who etc.
- ✧ Providing the Volunteer has satisfactorily completed the required shifts, the Bond amount (not the camping fee) will be refunded at the end of the festival before leaving the festival site. Bond refunds are not available under any circumstances post festival. Booking fees and/or credit card fees taken by third party providers cannot be refunded.

VOLUNTEER TERMS, CONDITIONS & REQUIREMENTS

- ✧ Volunteers must be fluent in English so that instructions can be understood, and often roles require good communications skills with festival participants.
- ✧ Most Volunteer positions are during the event, and there are a number of roles either pre festival or post festival during pack-down.
- ✧ Volunteers in teams running zones or services during the event do 4 hours per day for 8 days, (32 hours). This may involve starting 1 or more days before the actual festival, depending on the Volunteer position.
- ✧ Volunteers in the **Off-Site** pre-festival preparation team do variable hours (minimum 40hrs) to complete set tasks.
- ✧ Volunteers in the **On-Site** pre-festival set-up team do variable hours for one to two weeks during the two weeks pre-festival, whilst camping on site. Food is provided during set up, but not during the festival. These are skilled positions for Australian or NZ residents or people with NZ work visas, and such Volunteers may be required to bring their own tools.
- ✧ Volunteers are required to attend training and orientation on site prior to the Festival. Dates will depend on the role being allocated; often training will be one to two days before the roster of shifts begins. There will also be briefings on health and safety requirements.
- ✧ Volunteers are required to be on time for each shift and need to apply themselves to the role with care and enthusiasm.



- ✧ Luminate does not provide any food, accommodation or camping equipment for volunteers, so all Volunteers must plan to be self-sufficient! There is a great range of cafes at Luminate serving healthy organic vegetarian food, coffee, chai, juices, smoothies and other refreshments.
- ✧ Please note: the cafes will only be open during the dates of the festival, so everyone must bring sufficient food to cater for themselves during the day(s) before and after the festival dates, with the exception of those registered in the Set-Up and Pack-Down Teams.
- ✧ All Volunteers must provide their own accommodation (tent, van etc) and transport.
- ✧ The Volunteer understands that the festival is in an outdoor location with natural and other potential hazards, that travel to and from the festival and entry onto the festival site and taking on the Volunteer role is all carried out at their own risk, that they are responsible for their own safety and belongings, and agree to follow sensible health and safety procedures.
- ✧ All Volunteers are required to read, agree to and understand the Terms and Conditions of Admission to Luminate, as stated on the Luminate website. This includes and is not limited to the Clean Environment Strategy (see summary below).
- ✧ Failure to fulfil Volunteer obligations, eg not turning up for a shift, or not abiding by the Terms and Conditions of Admission to Luminate, may result in termination of the Volunteer role and possible removal from the festival site. There would be no refund of the Volunteer Bond or camping fee under these circumstances.
- ✧ If from overseas, Volunteers are responsible for ensuring that they have the appropriate Visa to enter New Zealand: <https://www.immigration.govt.nz/new-zealand-visas>

LUMINATE'S CLEAN ENVIRONMENT STRATEGY

Luminate is renowned for its strong environmentally conscious focus, and we are seeking Volunteers that are resonant with our ethos. This is a brief summary of Luminate's Clean Environment Strategy. Full details of Luminate's ecological initiatives are on the [Ecology](#) section of the website.

- ✧ There are no rubbish bins or recycling on site. Be prepared to pack out what you bring in and leave no trace. All participants are responsible for taking from site all of their rubbish and recyclables, and disposing of all items in an appropriate manner.
- ✧ There will be a composting area for food & non-gmo items that biodegrade.
- ✧ Bring your own plate and cup for the cafes, as they do not sell food or refreshments in disposables or single use items. A dishwashing area is provided nearby.
- ✧ Composting toilets and solar-showers are provided – everyone must only use earth-friendly products to minimise any effects of greywater on the land.
- ✧ There is access to natural spring water (without chlorine or fluoride) on site so bring your own refillable containers.

If you feel that Luminate is a festival you resonate with, and you are keen to offer your support as a Volunteer to help achieve our purpose and vision, then we would love to hear from you! Please provide as much information as possible in your application form.



We are available for any questions throughout this process on the email below, and if you are successful in your application we will advise you of the details of your zone coordinator who will be your direct contact from then on!

We look forward to receiving your application!

Gayle, Irma and Luka
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